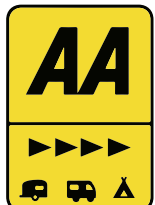
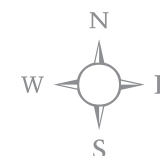


ladycross
PLANTATION Caravan & Lodge Park

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www.ladycrossplantation.co.uk



- Chemical Waste Disposal
- Shop
- Reception
- Fire Extinguisher
- Parking
- Muster Point
- Bins
- Washing Up Facilities
- Caravan Pitches
- Toilets
- Waste Disposal & Recycling
- Site Speed Limit
- Showers
- Laundry Room
- Water Point



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Welcome to Ladycross, we are delighted you have chosen to spend your holiday at our site and although we cannot guarantee good weather we will try and make your stay a happy and enjoyable one! This guide contains information on the site to help you enjoy your stay and we are always available to help so please just ask.

Shop and reception

The shop provides a selection of local produce, basic essentials, drinks, ice creams, Calor gas and fresh free range eggs from our own Ladycross hens. We also have a variety of brochures for local attractions and a book swap library. Opening times are displayed on the shop door and if you need assistance out of hours please refer to information on the office door.

Arrivals

Pitches are available from 2.00pm on the day of your arrival. Please check in at reception on arrival where we will confirm your booking, provide you information on your stay, and issue a barrier security fob (deposit required).

Departures

We ask you to vacate your pitch by 12 noon on your day of departure. Please return your fob to the office and collect your deposit. On your exit we will open the barrier for you. If you wish to extend your stay please ask at the office as this may be a possibility and there is a charge.

Late arrivals

If you arrive after office hours the location of who to contact will be displayed on the door at reception.

Barrier

The barrier is opened for entry and exit with your fob, please scan every time and do not follow other vehicles through as the anti-pass back may not allow you in or out.

Dogs

Dogs are welcome but must be kept on a lead at all times including walking in the forest areas. Please be courteous and always clean up after your dog using the bins provided. Dogs must not be left unattended for any length of time in or outside caravans or awnings and excessive dog barking is not acceptable. We now have a communal open field at the bottom of the park that dogs can be exercised on, this is a shared space with children playing and dogs MUST BE CLEANED UP AFTER.

Fire

We are in a high fire risk area please be extra careful as fire can spread very quickly. If you notice a fire please notify the office or a warden immediately. Extinguishers are at each service point, by the amenity blocks and at reception. Fire beaters can be found at reception. Fireworks, fire crackers and fire lanterns are STRICTLY FORBIDDEN anywhere on the site.

Smoking

Smoking is not permitted in any building on the site or in the wooded areas, however if you wish to smoke outside these areas PLEASE take care when disposing of matches or cigarette ends especially in dry hot weather.

Barbeques

Due to the danger of fire within our forest setting, OPEN FIRES ARE NOT PERMITTED. Barbeques may be lit for cooking purposes only and must be positioned at the front of the caravan away from the trees and raised off the ground. In times of very dry weather when the fire risk is high, the use of barbeques may be restricted.

DISPOSABLE BBQ'S ARE PROHIBITED.

Speed Limit

The speed limit on site is 5 mph. As there are often young children playing and wildlife about please take special care whilst driving around the site. For the safety of everyone, a one way system operates and we ask that you observe the directional signs.

Rubbish

All domestic waste should be separated into general and recyclable waste and placed in the appropriate bins in the rubbish area. Please do not place nappies or sanitary items into the toilets but must be wrapped and placed in the bins provided.

Chemical Disposal points

Chemical toilets can be emptied at the chemical disposal points at the rear of each toilet block.

Service points

The service points located around the site are for fresh drinking water and emptying grey water waste.

Cleanliness

We make every effort to keep the site facilities clean and tidy and ask for your assistance in maintaining this standard by using the refuse and recycling bins provided and by leaving all facilities clean after use. If you notice anything that needs attention please notify the office.

Noise

In consideration of all site users please keep noise at a level which does not disturb other site users and kept to a minimum between 10.00pm and 8.00am

Visitors

If you are expecting any visitors please be reminded that they must pay at reception and park in the visitor's car park. The responsibility of letting the visitors out through the barrier belongs to the caravan being visited.

Children

Children must be supervised at all times and extra care taken if they play in the woods. For the comfort and safety of everyone we do not allow

ball games on site and children must not play in and around the toilet block. We now have a communal open field at the bottom of the park families can use to play and for ball games

Ponds

We do have one small pond on the immediate site, and a larger pond in the woodland, children must be supervised at all times in these areas, lifebuoys are provided and there is STRICTLY NO SWIMMING.

Amenity blocks

There are two separate amenity blocks on the site both have washing facilities, kitchen prep and chemical waste points. The blocks are cleaned daily, cleaning schedules are shown on the entrance doors.

Showers

All the showers are fitted with Hygienic Infra Red 'no touch' sensors which can be started by waving your hand in front of the sensor which will provide 60 seconds of water at a preset temperature. Simply repeat the process for more water. Please leave all the facilities clean after use.

Disabled Toilet

We have disabled toilet at the lower amenity block and you can collect a key at reception. (Deposit required)

Laundry room

The laundry room is located at the rear of the top amenity block and has washing and drying machines which are coin operated. An iron and ironing board are available from the office.

Wildlife

There is an abundance of wildlife on and around the site which we ask you to enjoy but please do not disturb any natural habitats. We would welcome any information on the animals and species seen on your holiday for the benefit of others and to record for future reference

Environment

Washing lines and tree swings are strictly prohibited. The damaging of trees and damming of the drainage ditches is not allowed.

Vans

No commercial vehicles are permitted onto the site.

Wi-Fi

Wi-fi has been upgraded and is outsourced through 'Signa' Please search for Signa on your settings and log on through the portal

Site rules

The site rules are designed to protect the safety and comfort of all visitors as well as the fabric of the site. Sadly failure to observe the park rules will result in the termination of your visit and a request to vacate the park immediately with no refund.



Holiday Homes for sale
Please enquire at reception
01947 895 502



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