

Seaward Holiday Park

Dhoon Bay
Kirkcudbright
DG6 4TJ
01557 331 079
info@gillespie-leisure.co.uk



Park Key

	Info/Reception		Wash Up Area		Laundrette		Grey Water Disposal
	Games Room		Shop		Fire Assembly Point		Chemical Disposal
	Toilets/Showers		Bin Area		Heated Outdoor Pool		Water Point
	Parking		Play Park		Disabled Facilities		
	Fire Extinguishers						

PLEASE REMEMBER:

10mph on the park
No fires or fire pits
No disturbing neighbours after 11.30pm
Absolute quiet between 11.00pm and 8.00am
Dogs must be kept on the lead at all times in the park
Please collect any pet waste and dispose of it responsibly



Welcome to Seaward Holiday Park

Other Parks: Barlochan Holiday Park
Sandyhills Bay Holiday Park
Brighthouse Bay Holiday Park

Thank you for choosing Seaward Holiday Park as your holiday destination. To help make you and everyone's stay with us enjoyable, please adhere to the following guidelines.

General

- All visitors must report to Reception, before entering the Park.
- All vehicles on the park to abide by the park's speed limit of 10mph
- No fires or fire pits allowed in the Park.
- Raised purpose-built BBQ's are allowed. Small disposable ones must be raised off of the ground.
- All dogs to be kept on a lead at all times when on the Park
 - Please clean up after your dog
- Don't let your dog into the fields with calves or lambs, keep it under close control when you're in a field with other animals
- Keep ball games away from holiday homes and touring caravans.
- Laundry facilities available include sinks, irons and ironing boards. Washing machines and tumble dryers are token operated. Tokens can be purchased at the shop. We do not permit washing lines.
- For our Cancellation Policy please view our website www.gillespie-leisure.co.uk

Pitching Up

- Always use the pitch allocated to you by Reception - it will be marked on this map.
- Pitches are bookable and may be reserved. To avoid disappointment or upset to other customers please do not change pitch without checking with Reception first
- If you have difficulty in finding your pitch please ask a member of staff at Reception, who will be happy to assist you
- Management reserve the right to move you if pitched in the wrong place
- Please park the caravan/motorhome to the left of the pitch with the tow bar pointing towards the road and the awning/car on the right
- Please dispose of toilet waste at the Chemical Disposal Point as indicated on the map overleaf
- Please keep the area you have used tidy. Dispose of your rubbish in the bin compounds indicated on the map overleaf.

Arrivals from 1 pm onwards.

Pitches must be vacated by 11 am on the day of departure, unless other arrangements have been made with Reception

Camping cabins

- Arrival time from 4pm onwards. If the cabin is available you can check-in sooner or use the facilities on the park whilst you wait.
- Please ensure you vacate the unit by 1 0.00am on day of departure, unless other arrangements have been made with Reception
- Please contact Reception if you are expecting to arrive later than 5pm so we can make the necessary arrangements
 - Raised purpose-built BBQ's are allowed. Small disposable ones must be raised off of the ground, but are not allowed on the timber decking.

- No gazebos allowed
- Pets are allowed in our pet-friendly cabins. To avoid disappointment please remember to let Reception know if you have a pet

Noise and behaviour

Children must vacate the Play area by 9.30pm

- No disturbing noise after 10.30pm
 - Absolute quiet between 11.30pm - 100am
 - If any customer(s) or any member of their party is noisy, offensive and disruptive or commits a serious breach of this agreement or any rules displayed at the park, the management may terminate the booking
- First hour is free with the option to pay further time as instructed.

Reception and Shop

- No refunds will be given for early departures.
- Late departures must be pre-arranged and paid for at Reception
- Please check times on the shop door for opening times.

Medical Attention

First Aid can be provided at the Reception/Shop building.
Call NHS 24 on 111 or casualties should be taken to hospital:

Management reserves the right to refuse entry to the Park, or request customers to leave.

All persons, cars and vehicles of all descriptions and their contents enter the grounds at the owner's risk.

Adverse weather conditions may result in the cancellation of some activities at certain times of the year.

Touring and seasonal pitches are also available at Brighthouse Bay and Barlochan Holiday Park

At our seaside Holiday Park at Sandyhills Bay we have touring pitches available.

Contact our central booking office on **01557 870 267** or book online at www.gillespie-leisure.co.uk.

We hope you enjoyed your stay with us and look forward to seeing you again!